



Memorandum

To: Employees who live and use hospitals in Brooks, Colquitt, Grady and Thomas counties

From: TLC Benefit Solutions, Inc.

Date: July 29, 2019

Re: **Colquitt Regional Medical Center (CRMC) and Archbold Medical Center (John D Archbold Memorial Hospital, Brooks County Hospital, Grady General Hospital and Mitchell County Hospital)**

The purpose of this memorandum is to inform employees who live and use hospitals in Brooks, Colquitt, Grady and Thomas counties and are covered under The Langdale Company Employee Health Plan that Colquitt Regional Medical Center (CRMC) and Archbold Medical Center no longer accept the Company's health insurance.

CRMC has advised that members who seek care at CRMC will be considered by the hospital as self-pay patients. CRMC stated that they will offer a 50% discount to self-pay patients if payment is paid for the service at the time service is provided.

TLC Benefit Solutions, Inc. has prepared the following guide for reference by members in Brooks, Colquitt, Grady and Thomas counties. Please contact TLC Benefit Solutions if you have any questions and speak to the Compliance Officer at 229-249-0940.

Will I be reimbursed for care at CRMC and the hospitals referenced above by my Health Plan?

Yes. TLC Benefit Solutions will reimburse members who receive care at CRMC and hospitals referenced above based on a Medicare plus rate.

These hospitals will not bill TLC Benefit Solutions directly. To qualify for reimbursement, a member must request an itemized bill from the hospital and submit to TLC Benefit Solutions, Inc. to qualify for reimbursement.

Can I use the Emergency Department at these Hospitals?

The Emergency Medical Treatment and Active Labor Act (EMTALA) of 1986 requires hospital Emergency Departments to provide treatment to anyone seeking care regardless of ability to pay. Therefore, hospitals cannot turn you away from the Emergency Room in the event you require emergency care.

Where can I go for Elective procedures requiring hospitalization?

The following local hospitals currently accept patients covered under TLC's health insurance:

- South Georgia Medical Center in Valdosta, GA
- Coffee Regional Medical Center in Douglas, GA
- Mayo Clinic in Jacksonville, FL
- St. Vincent's Medical Center (Riverside and Southside) in Jacksonville, FL
- Jack Hughston Memorial Hospital in Phoenix City, AL is an Orthopedic Center of Excellence*
- St. Francis Hospital in Columbus, GA is a Heart and Vascular Center of Excellence*

The following Ambulatory Surgery Centers are contracted with TLC's health insurance:

- ENT of South Georgia ASC in Valdosta, GA
- Southern OB/GYN Ambulatory Surgery Center in Valdosta, GA
- Lowndes County Ambulatory Surgical Center in Valdosta, GA
- Urological Clinic of Valdosta ASC in Valdosta, GA
- Valdosta Foot and Ankle Surgery Center, Inc in Valdosta, GA
- Hughston Surgical Center, LLC in Columbus GA*
- The Surgery Center in Columbus, GA specializes in Neurosurgery **(NEW)**
- Moultrie Urology Ambulatory Surgery Center, Inc in Moultrie, GA
- Piedmont Surgery Center in Macon, GA

The following stand-alone MRI clinics are in network:

- Open MRI of Tifton in Tifton, GA; and
- Open MRI of Valdosta in Valdosta, GA

Note: You may continue to utilize these hospitals for elective procedures as a self-pay patient. However, remember the hospitals may require that you pay between 50% to 100% of charges at the time service is provided.

** Members have a lower coinsurance of 10% and qualify for hotel reimbursements at these locations (for more details please contact TLC Benefit Solutions, Inc.)*